

TESTIMONIAL SPOTLIGHT**Real talk with Dr. Patricia Homer:
Videa's impact at Cherished Smiles
Family Dentistry****~7 hrs**

saved per week

0

patients declined recording

~1 day

time to team proficiency



What are the biggest pain points smaller practices face - and how does Videa help?

Missing X-rays - or something on an X-ray - is a real risk in a solo practice. Most patients don't need a full exam every visit, so if I miss something it can become a much bigger problem by the time they return. Videa's Clinical Assist has helped me substantially. The patient view is especially valuable: patients can see the colors on their X-ray, which naturally opens the conversation and helps them understand why I'm recommending treatment. It removes the skepticism before it even starts.



How are you using Videa Voice Notes today, and what has the impact been?

It saves me at least 6-7 hours a week and that's not an exaggeration. I used to stay up until 1 AM some days, reviewing my notes and my RDH's notes to make sure everything was documented correctly. It's a game changer knowing you don't want to worry about staying late and I haven't had a single patient tell me they didn't want to be recorded. The product is great. It's given me my evenings back, and honestly, it's reduced a level of stress I didn't even realize I was carrying.





How did your team adapt, and what should practices expect in the first few weeks?

The transition was smoother than I expected. I made it clear from the start that this was a team-wide shift and that I was fully in it with everyone. The key was daily use from day one - there's no shortcut to getting comfortable with a new tool except *actually using it*. Within one day, we all felt confident and consistent using voice notes. My advice: don't overthink it. Set the expectation, use it every day, and let the results speak for themselves. My hygienist told me she can't practice without voice notes now. Just shows how deeply ingrained it is into our clinical workflow.



What was your "wow" moment when you first started using Videa?

Honestly, it was the **time savings**. As a solo practitioner, I don't have a team of associates to share the load and every administrative hour I spend is an hour I'm not with my family or recovering for the next day. The first week I realized I wasn't staying up past midnight to review notes, that was the moment. Clinical Assist also gave me something I didn't know I was missing: a real safety net. It's like having a second set of eyes that never gets tired, never has an off day. That peace of mind is hard to put a number on.



What would you say to another solo practitioner who's on the fence about AI?

I'd tell them to just try it. Seriously! The onboarding is smooth, the learning curve is short, and the payoff is immediate. Within days, my team felt confident, and within a month, I couldn't imagine going back. You don't realize how much time you're losing to documentation until you get those hours back. And for patients, it only makes you look more thorough, more prepared, more trustworthy. There's no downside I can point to. The only thing I regret is not starting sooner.



For a solo practice, AI isn't a luxury. It's how you take better care of your patients and actually go home at a reasonable hour. - **Dr. Patricia Homer, Owner & Dentist, Cherished Smiles Family Dentistry**

About Videa

VideaHealth is at the forefront of bringing AI to dentistry, partnering with dental professionals to improve patient care, strengthen patient relationships, and drive practice growth. VideaHealth's AI-powered platform is used by dental professionals across North America to analyze millions of patients annually, supporting clinicians in identifying and treating critical dental conditions. Headquartered in Boston, VideaHealth is committed to transforming dental care through innovative AI solutions.

 **Have questions or want to learn more? Visit our website videa.ai**