

# FAQs for Implant and Aligner Recommendations

## FAQs – General

**Q: For which patients will I see these recommendations?**

A: For VideaAI users with Huddle enabled, recommendations should be available for most recent visits (last few months), as well as for the next two weeks of upcoming visits (these are pre-calculated automatically for all scheduled patients).

**Q: What if my practice/DSO doesn't offer clear aligners or implants?**

These recommendations can be disabled at the practice level (see Preferences under top right purple button), or Videa's team can disable them for the entire organization if preferred.

**Q: How "accurate" is this first release of implant and aligner recommendations?**

A: Given the many factors contributing to these types of treatments, these recommendations should be understood as alerts for evaluating the possibility of these treatments, drawing your attention to the patient and the site. Your clinical evaluation of all the relevant information (radiographic and other) will still be required to make a final determination of treatment options.

## FAQs – Implants

**Q: Does the AI factor in the amount of vertical bone present?**

A: Not yet - this is coming soon.

**Q: Does the AI factor in molar occlusion, overjet, underbite, etc.?**

A: No - we are focusing on spacing and crowding only for now.

**Q: Why don't I see a mesiodistal measurement on some implant recommendations?**

A: We do not include mesiodistal measurements when the tooth has not yet been extracted. In other cases, you may not see a measurement listed if there was a technical or radiographical reason that the measurement could not be calculated for that particular site.

**FAQs - Aligners****Q: Does the AI factor in molar occlusion, overjet, underbite, etc.?**

A: No - we are focusing on spacing and crowding only for now.

**Q: Why specifically clear aligners and not braces or other treatments?**

A: Clear aligner treatments tend to encompass a more standardized range of orthodontic issues; the AI is not yet addressing more complex issues that may need other specific orthodontic treatments.

**Q: What if the patient also has restorative treatments recommended by the AI?**

A: This may happen; AI will alert you to both at the same time. Generally, the restorative needs should be taken care of before the orthodontic treatment is done, in accordance with your normal clinical practice.

**Q: What if my office keeps our ortho charts are separate from the regular charts?**

A: If a treatment plan (for orthodontic treatment, for example) is attached to patient chart A but the appointment is scheduled for patient chart B, VideaAI will not show the treatment plan on that appointment. The recommendation is associated with the appointment you are viewing, so to see any existing ortho treatment, you will need to cross-check the other chart by searching the patient's name.

## Ready to Learn More?

Book a meeting with a VideaHealth advisor to explore how AI can help you build trust, standardize care, and grow your practice — all without changing the way you work.

[Schedule a Meeting](#) or visit [videa.ai](https://videa.ai) to explore real results from real practices.

